



Web-based Phone Banking with HubDialerSM

Mobilize Your Members Nation-Wide

Web-based phone-banking with the HubDialerSM is an easy way to mobilize your members. Unlike typical phone banks where callers must manually dial phone numbers, HubDialerSM saves time by using computers to connect them to their called party. The HubDialerSM harnesses the efforts of your members, whether they are all in one central phone bank or calling from their homes, while also maintaining the advantages of centralized management and reporting. All your members will need is a computer with broadband internet access and a phone line.

Spoken Hub's web-based phone-banking is built on a proven and mature hosted platform with the following characteristics:

- * **User-Friendly Interface:** Our system provides an easy and intuitive experience. Simple on-screen instructions enable callers to start making calls within minutes.
- * **Minimal Wait Time:** Our system has minimal wait time, or "latency," before the caller connects with the called party. Predictive dialers should connect live members to their called party as quickly as possible because the early seconds count. With our systems the caller is typically connected before the called party finishes saying "Hello."
- * **Flexibility:** You can use HubDialerSM to make centralized phone banks more efficient, or to create a "virtual" phone bank of your members who are spread out geographically.
- * **Screen Pops:** Web-based "screen pops" give each caller the name of the person that s/he is connecting to, at the moment of connection. The screen can also include other data to provide important context and personalize the call.
- * **Detailed Reporting:** With HubDialerSM, callers enter call results real-time, including survey responses, volunteer interest, and even corrections to your voter file. You can access comprehensive nightly results without delay.

www.spokenhub.com

For more information, please call 866-487-1713 or email contact@spokenhub.com

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